# ProSYS Plus
## Quick User Guide

### Full ("Away") Arming

| | |
|---|---|
| ❖ **Quick mode:**  <br><br> ❖ **High Security mode:** Code ➤  | ❖ **Quick mode:** . <br><br> ❖ **High security mode:**  ➤ code or use Proximity tag |
| ❖ **Quick mode:**  <br><br> ❖ **High Security mode:** Code ➤  |  to apply to all partitions, or slide a specific partition to the right under . |
| **Full Arm all:** Security ➤  | Press  |
| ❖ **Quick mode:** . <br><br> ❖ **High Security mode:**  ➤ code | Press  |

### Partial ("Stay") Arming

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|---|---|
| ❖ **Quick mode:**  <br><br> ❖ **High Security mode: Code** ➤  | ❖ **Quick mode:** . <br><br> ❖ **High security mode:**  ➤ code or use Proximity tag |
| ❖ **Quick mode:**  <br><br> ❖ **High Security mode:** Code ➤  |  to apply to all partitions, or slide a specific partition to the left under . |
| **Partial Arm all:** Security ➤ press  | Press  |
| ❖ **Quick mode:** . <br><br> ❖ **High Security mode:**  ➤ code | Press  or large rounded button (installer-defined) |

## Partition & Group Arming

❖ **Full partition arming:**

**Code** ➤ "Security" menu ➤ "Partitions" tab ➤ select **All** or specific partition

number/s ➤ 🔒

❖ **Partial partition arming:**

**Code** ➤ "Security" menu ➤ "Partitions" tab ➤ select **All** or specific partition

number/s ➤ 🔓

**Group Arming:** "Groups" tab ➤ press group letter

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❖ **Full partition arming:**

**Code** ➤ 🔒 ➤ select **All** or specific partition number/s ➤ 🔒

❖ **Partial partition arming:**

**Code** ➤ 🏠 ➤ select **All** or specific partition number/s ➤ 🏠

**Group Arming:** Press group letter

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**Note:** Supports up to 3 partitions. Does not support Group arming.

❖ **Full partition arming:**

• **Quick mode:** Partition number ➤ 🔒

• **High Security mode:** Partition number ➤ 🔒 ➤ code or use Proximity tag

❖ **Partial partition arming:**

• **Quick mode:** Partition number ➤ 🏠

• **High Security mode:** Partition number ➤ 🏠 ➤ code or use Proximity tag

## System Disarming

| | |
|---|---|
|  **Code** ➤ "Security" menu ➤ 🔓 |  🔓 ➤ code or use Proximity tag |
|  Code ➤ 🔓 |  🔓 to disarm all partitions, or slide a specific partition to the center under 🔓 ➤ enter code |
|  **Disarm all:** Security ➤ 🔓 ➤ code ➤ press Disarm |  Press 🔓 |
|  ❖ **Quick mode:** 🔓. <br> ❖ **High security mode:** 🔓 ➤ code |  **Disarm all:** Press 🔓 |

## Partition & Group Disarming

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|---|---|
|  | Code ➤ "Security" menu ➤ "Partitions" tab ➤ select the Partitions to Disarm ➤ 🔓 |

| | |
|---|---|
|  **Partition disarming:** Code ➤ 🔓 ➤ select **All** or specific partition number(s) <br> **Group disarming:** 🔓 |  **Partition disarming:** Partition number ➤ 🔓 ➤ code |

## Duress Disarming

| | |
|---|---|
|  Duress code ➤ 🔓 <br> **Note:** Panel is silent (no alarm siren) |  🔓 ➤ duress code <br> **Note:** Panel is silent (no alarm siren) |

| **Bypassing & Un-bypassing Zones** | |
|---|---|
|  | Code ➤ "Security" menu ➤ "Detectors" tab ➤ select a detector (zone) ➤ slide switch to the right to bypass |
|  | 📖 ➤ code, ✓ ➤ scroll to Activities menu, ✓ ➤ Bypass, ✓ ➤ Zones, ✓ ➤ scroll to select a bypass option, ✓ . |

| **Viewing System Troubles** | |
|---|---|
|  | Code ➤ from the Top Bar, press ⚠ to view troubles |
|  | 📖 ➤ code, ✓ ➤ scroll to View menu, ✓ ➤ Trouble , ✓ ➤ scroll to view troubles |

| **Viewing Last Alarm / Event Log** | |
|---|---|
|  | Code ➤ "History" menu ➤ press "All" to view all events, or search an event<br><br>**Note:** You can filter the search according to specific types of events:<br>All / Alarms / Troubles / Smart Home / Media Events |
|  | 📖 ➤ code, ✓ ➤ scroll to Event Log, ✓ ➤ scroll to view events |

| **Viewing System Status** | |
|---|---|
|  i for 2 seconds |  ❖ **Quick mode:** #? for 2 seconds<br>❖ **High Security mo**de: #? for 2 seconds ➤ code or use Proximity tag |
|  **Press** ✳ | |
|  ❖ **Quick mode:** 4\? for 2 seconds<br>❖ **High Security mode:** 4\? for 2 seconds ➤ code | |

| **Activating Output** | | | |
|---|---|---|---|
| Code ➤ "Security" menu ➤ "Utiltiy Output" tab ➤ select relevant Utility Output button, √ | 📱 ➤ code, ✓ ➤ scroll to Activities menu, ✓ ➤ enter Utility Output number, ✓. **Note:** Must be installer-defined | ❖ **Quick mode:** Press button (1—3) for 2 seconds<br>❖ **High security mode**: Press button (1—3) for 2 seconds ➤ code or use Proximity tag.<br>**Note:** Must be installer-defined |
| ❖ **Quick mode:** Press button (1—3) for 2 seconds<br>❖ **High security mode:** Press button (1—3) for 2 seconds ➤ enter code.<br>**Note:** Must be installer-defined | | | |

## Activating a Panic Alarm

| | |
|---|---|
| | Press the Emergency button 🔔 (located at the top of the Lock Screen or at the end of the main menu) ➢ Panic ➢ press Panic and Panic together for 2 seconds. |
| | Press ☮ and ☮ together for at least 2 seconds. | Press 1 and 2 together for 2 seconds |
| | Press 🔓 and 🔒 simultaneously |
| | Press 1 and 2 together for 2 seconds. |

## Activating a Fire Alarm

| | |
|---|---|
| | Press the Emergency button 🔔 (located at the top of the Lock Screen or at the end of the main menu) ➢ Fire ➢ press Fire and Fire together for 2 seconds. |
| | Press 4 and 5 together for at least 2 seconds. | Press 3 + 4 together for 2 seconds |

## Activating an Auxiliary Emergency Alarm

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|---|---|
| | Press the Emergency button 🔔 (located at the top of the Lock Screen or at the end of the main menu) ➢ Medical ➢ press Medical and Medical together for 2 seconds. |
| | Press 7 and 8 together for at least 2 seconds. | Press 5 + 6 together for 2 seconds |

## SMS Commands

**NOTES:** Command words are not case sensitive. A separator between command words may be used (or not). To receive an acknowledgement reply, add **RP** to the end of an SMS command.

| | |
|---|---|
| **Full Arm:** code + A  (Example: 1234A) | **Get system status:** code + ST |
| **Home Arm:** code + H | **Bypass Zone:** code + B + zone number |
| **Group Arm:** code + G + select group A--D | **Un-bypass Zone:** code + UB + zone number |
| **Full Disarm:** code + D | **View last alarm :** code + AL |
| **Partition Full Arm:** code + A: + partition number | **Change FM number:** code + FMPHONE + FM serial number + NEW + new phone number |
| **Partition Home Arm:** code + H: + partition number | **Activate Output:** code + UOON + UO number |
| | **Deactivate Output:** code + UOOFF + UO number |
| **Multiple Partition Full/Home Arm:** code + A/ H: + partition number A, + partition number B, + partition number C, etc. | **Get SIM credit level:** code + CR |
| **Partition Disarm:** code + D: + partition number | **Get SIM credit level:** code + CR |
| **Multiple Partition Disarm:** code + D: + partition number A, + partition number B, + partition number C, etc. | |

## LED Indicators – Elegant Keypad

| ⏻ **Power LED** | ✓ **Ready LED** | 🔒 **Arm LED** |
|---|---|---|
| **On:** Power OK. **Off:** No power **Rapid flash:** System trouble. **Slow flash:** System is programming | **On:** Ready to arm **Off:**  Not ready to arm **Slow flash:** Ready to arm while entry/exit zone is open | **On:** System in fully armed mode **Off:** System disarmed **Rapid flash:** Alarm **Slow flash:** System in Exit Delay |
| 🔓 **Partial Arm / Bypass LED** **On:** System in partially-armed or zone-bypassed mode **Off:** No bypassed zones | ⚠ **Tamper LED** **On:** Tamper alarm **Off:** No tamper alarm | 🔥 **Fire LED:** **On:** Fire alarm **Off:** No fire alarm **Flash:** Fire circuit trouble |

| LED Indicators – 2-Way Remote Control | | | Defining User Codes – Elegant Keypad |
|---|---|---|---|

**LED Indicators – 2-Way Remote Control**

| Operation | Send command* | Receive Status |
|---|---|---|
| Full Arm | Green | Red |
| Partial Arm | Green | Orange |
| Disarm | Green | Green |
| Alarm | Green | Flashing LED |

\* If the LED changes to orange, it indicates a low battery condition.

**Defining User Codes – Elegant Keypad**

1. 🔲 ➤ Grand master **co**de (default = **1234**) , ✓

2. ▷ to scroll to **Codes/Tags** ➤ press ✓ twice.

3. ▷ to scroll to the user (index number) for defining ➤ press ✓ twice.

4. Enter (or re-enter) a 4—6 digit code, ✓ ; the system beeps and ACCEPTED displays

**Registering to the RISCO Cloud**

1. After the RISCO Cloud has been enabled by your system installer, go to **www.riscocloud.com**
2. Fill in your **first and last name.**
3. Enter your **e-mail address** as the Login Name (required for 1st-time activation).
4. Define **password** (minimum of 6 characters and at least one digit), and then confirm.
5. Enter the **15 digits Panel ID** as it appears as printed on the postcard packaged with the main panel. You can also view it on the keypad (see the ProSYS Plus User Manual).
6. Complete registration form, and then press **Register.**
7. Open the e-mail received at the email account you had defined as the Login Name in step 3, and then click the link to activate your registration to the Cloud.

**Logging in to the RISCO Cloud / Accessing the Web User Application**

1. Go to **www.riscocloud.com**
2. Enter your **user name** and **password** (as defined during the registration process).
3. Enter the **system PIN code** (user code).
4. Click **Enter.**

**iRISCO Smartphone App**

Download the iRISCO Smartphone app from the Apple App store or the Android Play Store.

For additional information see the ProSYS Plus User Manual, available on our website: **www.riscogroup.com**